

CMailGroup User Manual

v4.0



2014

1 Content

1	Content.....	2
2	Introduction.....	3
3	CMailGroup Theory.....	4
4	How to Setup CMailGroup.....	5
4.1	Create External Mail Account.....	5
4.2	Create Local Mail Account.....	6
4.3	Samples.....	6
5	How to Setup Mail Client Application.....	10
6	Contact.....	15

3 CMailGroup Theory

In CMailGroup, we need to setup two types account – external account and local account.

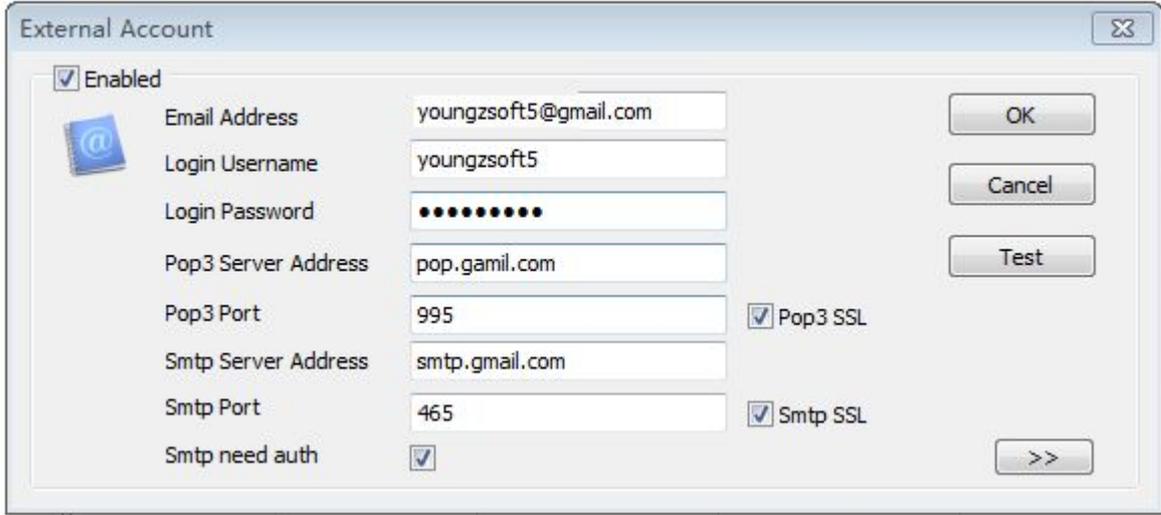
The external account download emails from the Internet and deliver them to the local account that share this external account. The standard email will contain a line "To" in the mail header. Normally, the line "To" is formatted as - "friend_name" <email_address>. CMailGroup will deliver the email to the local account whose user name matched the "friend_name". If the line "To" doesn't contain "friend_name", CMailGroup will deliver it to each local account that share this external account.

On the other hand, when the local account sends emails outgoing, CMailGroup will replace the line "To" in the outgoing email. It will use "user_name" <external_email_address>. The "user_name" is the user name in the local account's properties and "external_email_address" is the external email address in the local account's properties.

4 How to Setup CMailGroup

4.1 Create External Mail Account

CMailGroup will use external mail account send and receive the external mails.
Click menu "File" -> "Add External Account", enter the account information as follows.



<input checked="" type="checkbox"/> Enabled								
	Email Address	youngzsoft5@gmail.com						OK
	Login Username	youngzsoft5						Cancel
	Login Password						Test
	Pop3 Server Address	pop.gamil.com						
	Pop3 Port	995	<input checked="" type="checkbox"/> Pop3 SSL					
	SmtP Server Address	smtp.gmail.com						
	SmtP Port	465	<input checked="" type="checkbox"/> SmtP SSL					
	SmtP need auth	<input checked="" type="checkbox"/>						>>

Figure 4-1-1

Enabled: means this account is valid.

Email Address: this is the external email address of the company in public.

Login Username: the username that used to login the external email server.

Login Password: the password that used to login the external email server

POP3 Server Address: download emails from this server.

POP3 Port: the pop3 server's port.

POP3 SSL: the pop3 server requires SSL connection.

SMTP Server Address: send email out with this SMTP server.

SMTP Port: SMTP server port.

SMTP SSL: the SMTP server requires SSL connection.

SMTP need auth: the SMTP server requires authentication.

After full fill the dialog box, you can click "Test" to check the settings are correct.

Click ">>" will display the local account that related to this external account.

4.2 Create Local Mail Account

The employees will use the local mail account.

Click menu "File " -> "Add Local Account", enter the account information as follows.

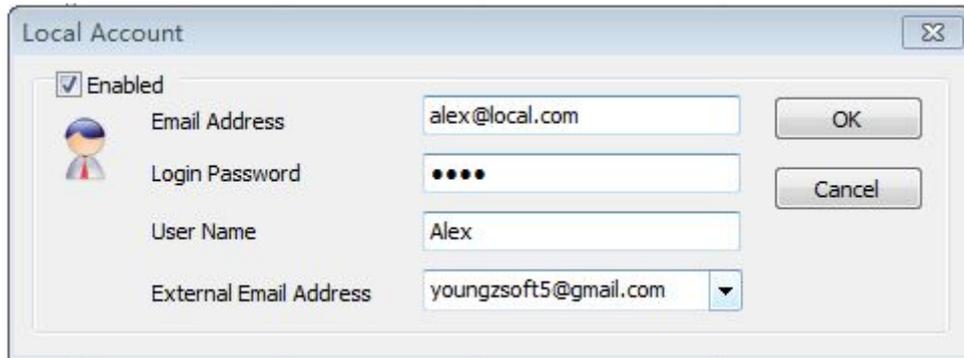


Figure 4-2-1

Enabled: the account is enabled.

Email Address: the account's email address. The client also uses this as login user name.

Login Password: the local account login password.

User Name: the local account's user name. CMailGroup will use this value to identify the users' reply emails.

External Email Address: the local account will share this external email address.

4.3 Samples

For example, the company has two external email addresses: support@company.com and sales@company.com. There are four employees Alex, Jim, Kim and Tom. Alex and Jim is tech support man, Kim and Tom is tech salesman.

Alex and Jim share support@company.com. Kim and Tom share sales@company.com.

The new customers send email to support@company.com, Alex and Jim both can get it.

The new customers send email to sales@company.com, Kim and Tom both can get it.

If Alex sends email to the customer and only Alex can get the replied email of the customer.

4.3.1 Create Two External Accounts

The external account information of support@company.com



The screenshot shows a dialog box titled "External Account" with a close button in the top right corner. The "Enabled" checkbox is checked. The fields are filled with the following information:

Email Address	support@company.com	OK
Login Username	support@company.com	Cancel
Login Password	••••••	Test
Pop3 Server Address	pop3.company.com	
Pop3 Port	110	<input type="checkbox"/> Pop3 SSL
Smtp Server Address	smtp.company.com	<input type="checkbox"/> Smtp SSL
Smtp Port	25	
Smtp need auth	<input checked="" type="checkbox"/>	>>

Figure 4-3-1-1

The external account information of sales@company.com



The screenshot shows a dialog box titled "External Account" with a close button in the top right corner. The "Enabled" checkbox is checked. The fields are filled with the following information:

Email Address	sales@company.com	OK
Login Username	sales@company.com	Cancel
Login Password	••••••	Test
Pop3 Server Address	pop3.company.com	
Pop3 Port	110	<input type="checkbox"/> Pop3 SSL
Smtp Server Address	smtp.company.com	<input type="checkbox"/> Smtp SSL
Smtp Port	25	
Smtp need auth	<input checked="" type="checkbox"/>	>>

Figure 4-3-1-2

4.3.2 Create four local accounts

Alex shares support@company.com

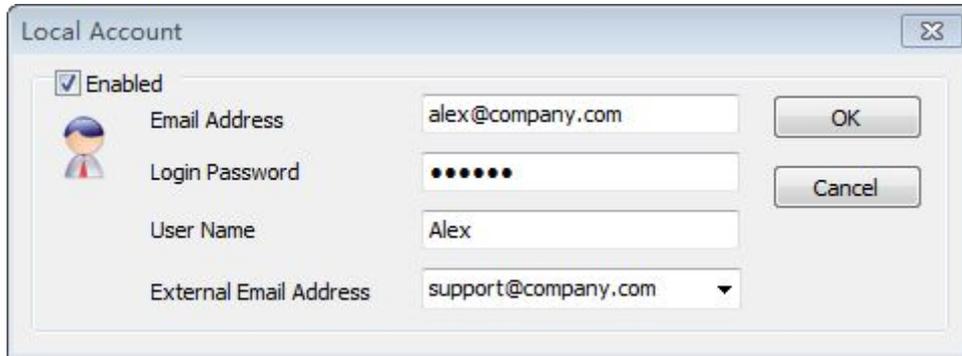


Figure 4-3-2-1

Jim shares support@company.com



Figure 4-3-2-2

Kim shares sales@company.com

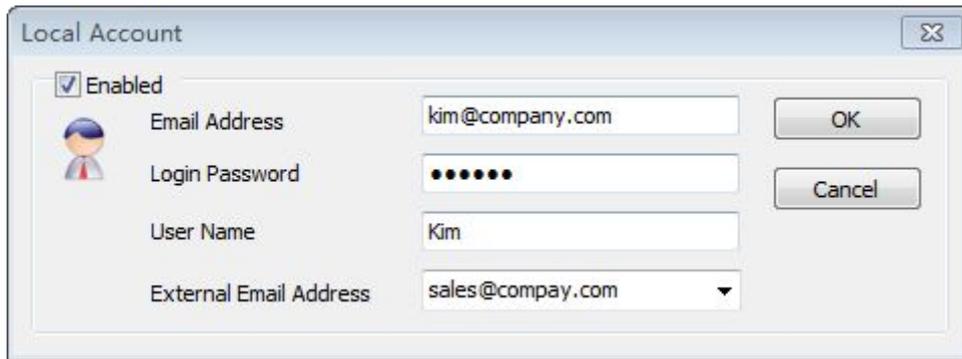


Figure 4-3-2-3

Tom shares sales@company.com.



Figure 4-3-2-4

5 How to Setup Mail Client Application

Suppose the CMailGroup is installed on the 192.168.1.1, so

Outgoing server address is 192.168.1.1

Incoming server address is 192.168.1.1

The outgoing server requires authentication.

Email address is the "account name" in the CMailGroup account properties (i.e. alex@local.com)

Login username is the "account name" in the CMailGroup account properties (i.e. alex@local.com)

Login password is the "password " in the CMailGroup account properties.

We take alex@local.com and outlook express as example.

Click menu "tools" -> "account ", and click "Add " -> "Mail "



Figure 5-1

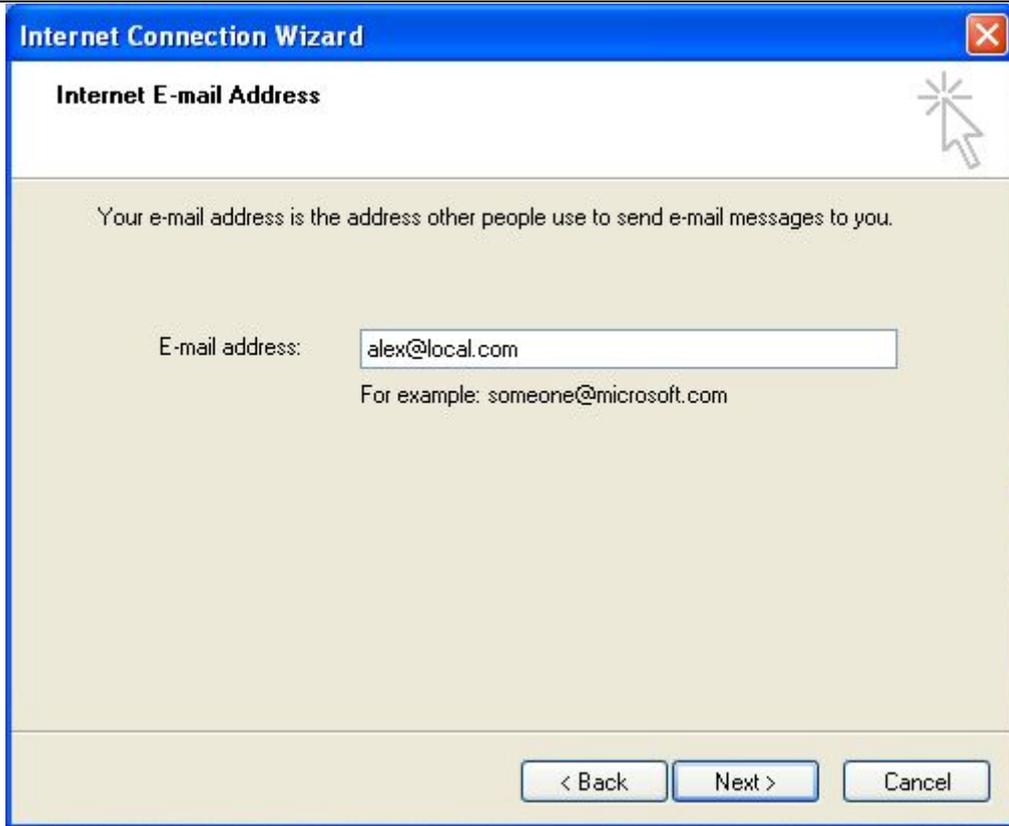


Figure 5-2

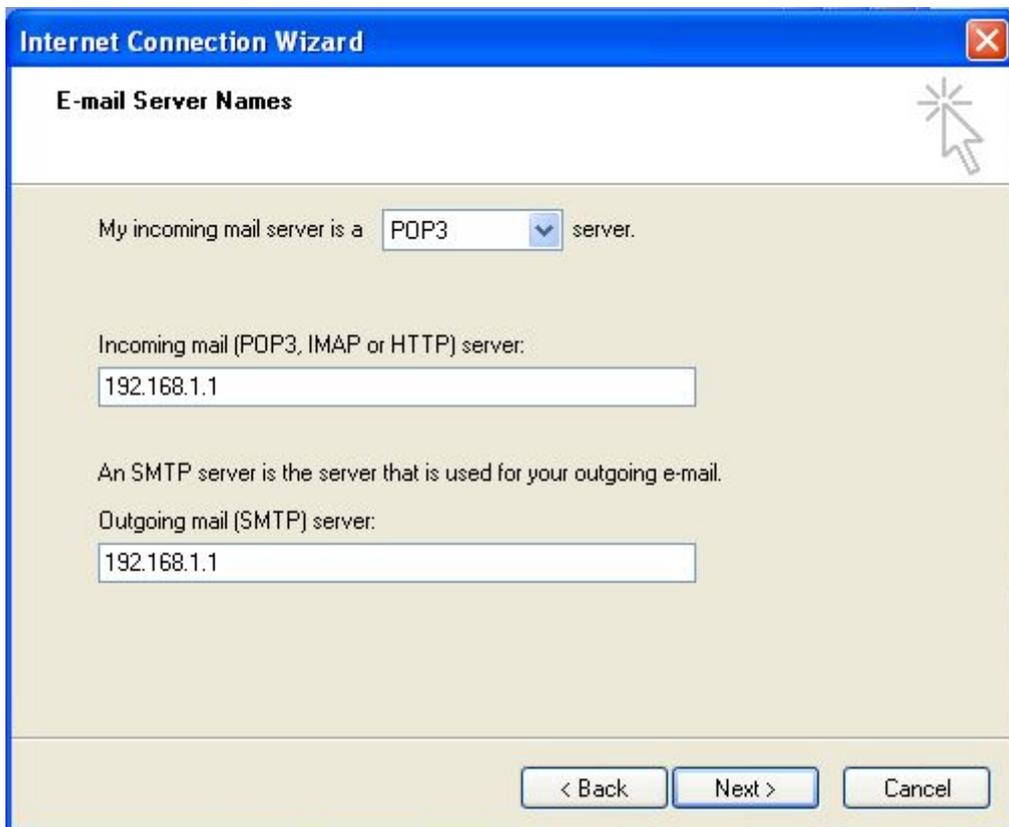


Figure 5-3

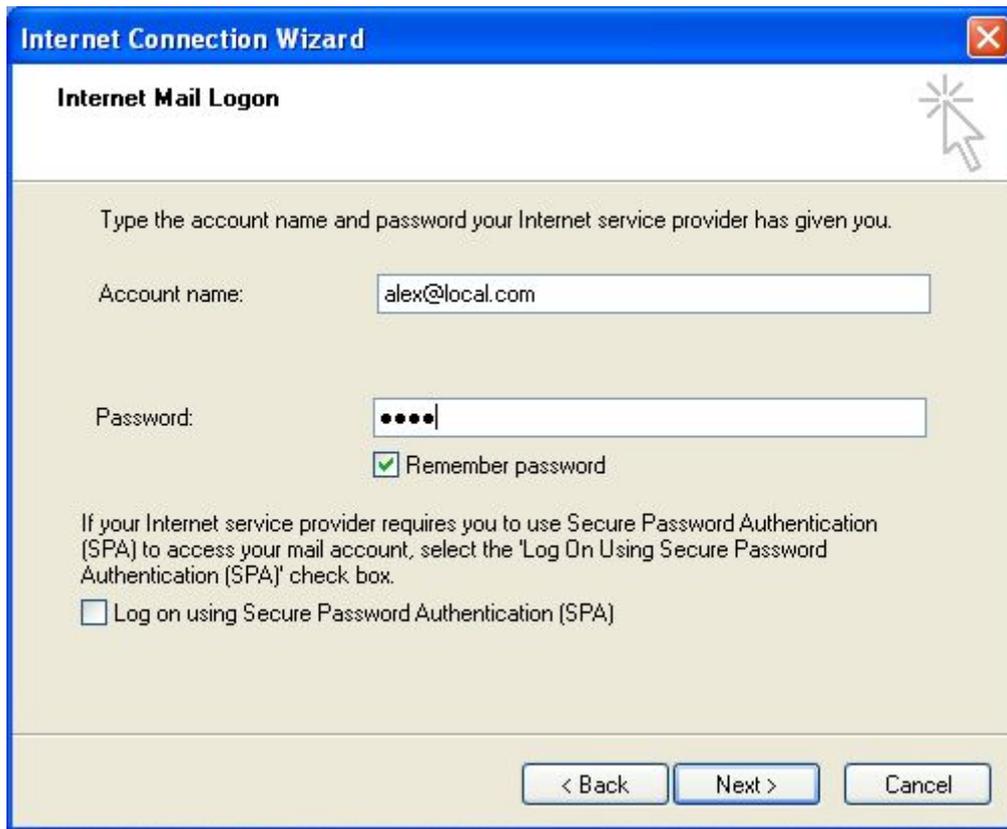


Figure 5-4

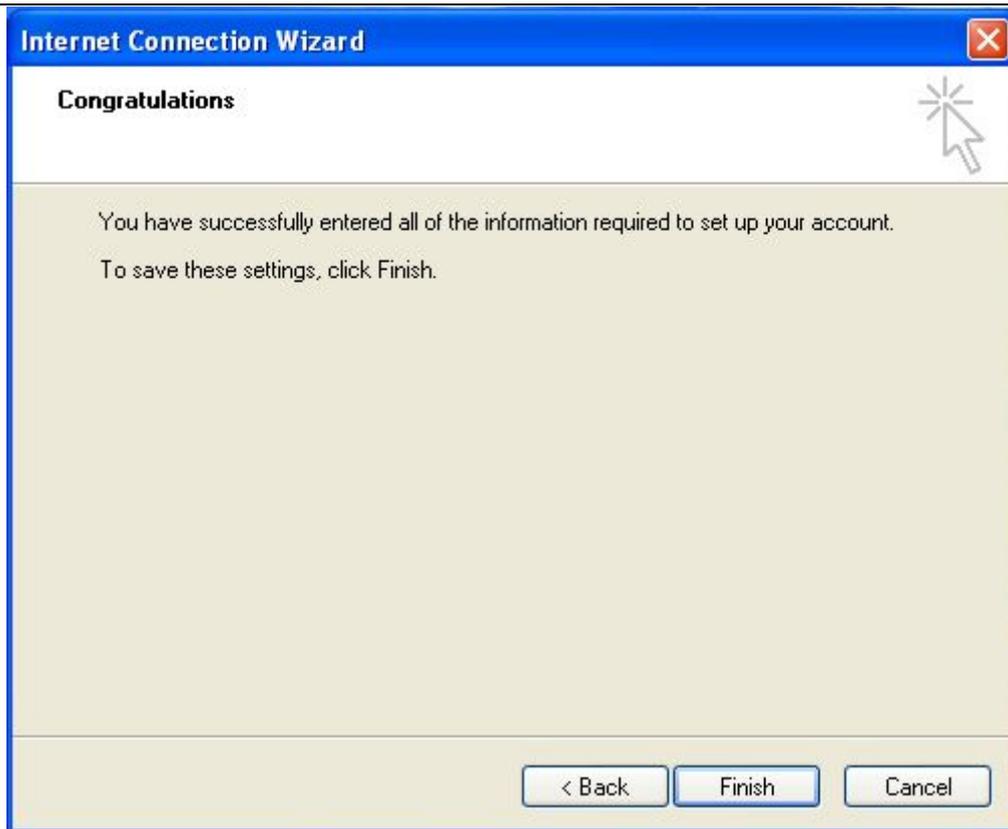


Figure 5-5

After finished, click menu "tools" -> "account", and select the added account, edit "properties", in "Servers" tab, select "My server requires authentication".



Figure 5-6

6 Contact

Homepage: www.youngzsoft.net

Product Page: www.youngzsoft.net/cmailgroup/

Support Email: support@youngzsoft.net